

## WARRANTY CLAIM FORM

The current document must be duly filled in, then:  
sent to your CSR for the purpose of administrative admissibility with logcard & a blank PO  
to get a Return of Material Authorization – RMA for shipment of your material

**- 1 - OPERATOR:** A  
ADDRESS: \_\_\_\_\_ COUNTRY: \_\_\_\_\_

**OWNER of the equipment** B *(different from the operator):*  
ADDRESS: \_\_\_\_\_ COUNTRY: \_\_\_\_\_

**- 2 - REMOVED EQUIPMENT:**

Description: \_\_\_\_\_ C

Reference: \_\_\_\_\_ D

Serial no. \_\_\_\_\_ E

Delivery date: \_\_\_\_\_ F

Installation date: \_\_\_\_\_ G

Delivery:

- On aircraft:  H
- As spare:
- New:
- Overhauled:  I
- Repaired:  J

if overhauled/ repaired, specify last repair centre: \_\_\_\_\_

storage: yes  no  K  
if yes, specify duration: \_\_\_\_\_

equipment under SBH contract: yes  no

	Hours	Cycles
TSN		<span style="border: 1px solid black; padding: 2px;">J</span>
TSO		
TSR		

**-2- REMOVED FROM:**

Aircraft type: \_\_\_\_\_ L

Delivery date: \_\_\_\_\_ M

Engine type: \_\_\_\_\_ N

Serial no. \_\_\_\_\_ O

Delivery date: \_\_\_\_\_ P

Installation date: \_\_\_\_\_ Q

Place of use: \_\_\_\_\_

**In case of engine components removal:**  
Engine delivery details:

- On aircraft:  R
- As spare:
- New:
- Overhauled:  S
- Repaired:  T

if overhauled or repaired, specify last repair centre: \_\_\_\_\_

	Hours	Cycles
TSN		<span style="border: 1px solid black; padding: 2px;">T</span>
TSO		
TSR		

**- 3 - CIRCUMSTANCES OF THE EVENT:**  
Describe the event (mention the operational consequence if necessary): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
When and where did it happen? \_\_\_\_\_  
Who has detected it and how? \_\_\_\_\_

**- 4 - ADDITIONAL SUPPORT : Support requested:**

➢ Through repair process:       ➢ Through standard exchange process :

*Remark: For assets for hours and cycles counting, the difference of hours and cycles will be taken into consideration for the S/E price proposal.*

**- 5 - DOCUMENTATION TO BE JOINED TO YOUR CLAIM (MANDATORY) AND PUT INTO THE BOX OF THE EQUIPMENT WITH THE RMA**

- Engine / module log book
- Accessory / equipment log card
- Blank PO (please mention Incoterm in the blank PO)
- In all cases, the current document dully filled in

**- 6 - IMPORTANT :** Any missing documentation / information on this process or incorrect or incomplete updating of the documentation could lead to the rejection of the claim by the Warranty Committee which is exclusively entitled to decide the course of the claim.

**- 7 - ISSUED BY:** \_\_\_\_\_ POSITION: \_\_\_\_\_  
COMPANY: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_  
DATE: \_\_\_\_\_

## GENERAL INFO

- A Operator of the Aircraft
- B Owner of the aircraft if different from the operator

## REMOVED EQUIPEMENT

- C Type of Equipment requested  
*E.g. HP Turbine*
- D Quantity: (If more than 1 item use an excel file for the spares list)
- E Serial number of the removed Equipment (See in Logbook)  
*E.g. SN: 3145*
- F Date of Delivery by TM depending if it has been delivered with Engine or as Spare. *(Delivery date is always before installation date)*
- G Date of Installation by TM depending if it has been delivered with Engine or as Spare. *(Delivery date is always before installation date)*
- H For component claim: indicate if it was fitted on H/C / Engine or delivered as spare
- I For component claim: indicate the condition of equipment at Delivery Time: new or overhauled or repaired
- J Reported from Logbook-section D,E / Logcard)

K Storage: if material has been stored indicate number of months

## REMOVED FROM

- L Aircraft Type and SN which Engine is installed on aircraft  
*E.g. AS332L2 / SN: 3035*
- M Date of Aircraft Delivery by the manufacturer
- N Engine Variant / Type  
*E.g. MAKILA 1A2*
- O *E.g. SN: 5698*
- P Date of Engine Delivery (See in LogBook –Section E / Delivery date is always before installation date)
- Q Date of Engine Installation on aircraft (See in LogBook - Section E)
- R Indicate if Engine was delivered with H/C or as Spare
- S Indicate the condition of Engine at Delivery Time: new or overhauled or repaired
- T Reported from LogBook – Section E/LogCard

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**- 1 - OPERATOR:** ALLSTAR PTE.LTD  
**ADDRESS:** NO.5 ST 341 SANGKAT MITTAPHEAP, KHAN 7 MAKARA PHNOM PENH KINGDOM OF CAMBODIA  
**COUNTRY:** CAMBODIA  
**OWNER of the equipment (if different from the operator):** LOYD AVIATION LIMITED  
**ADDRESS:** 13/F Cloucester Tower, The Landmark II Pedder Street Central Hong Kong  
**COUNTRY:** HONG KONG

**- 2 - REMOVED EQUIPMENT:**

**Description:** IGNITION EXCITER (H.E UNIT)  
**Reference:** 9550178070  
**Serial no.** 5417  
**Delivery date:** 4<sup>TH</sup> NOV 2010  
**Installation date:** 5<sup>TH</sup> DEC 2010  
**Delivery:**  
 - On aircraft:   
 - As spare:   
 - New:   
 - Overhauled:   
 - Repaired:   
 if overhauled or repaired, specify last repair centre: \_\_\_\_\_  
 - storage: yes  no   
 if yes, specify duration: \_\_\_\_\_  
 - equipment under SBH contract: yes  no

	Hours	Cycles
TSN	8:58	9
TSO		
TSR		

**-2- REMOVED FROM:**

**Aircraft type:** EC120B  
**Delivery date:** 16<sup>TH</sup> DEC 2010  
**Engine type:** ARRIUS 2F  
**Serial no.** 34668  
**Delivery date:** 4<sup>th</sup> NOV 2010  
**Installation date:** 5<sup>th</sup> DEC 2010  
**Place of use:** HONG KONG  
**In case of engine components removal:**  
 Engine delivery details:  
 - On aircraft:   
 - As spare:   
 - New:   
 - Overhauled:   
 - Repaired:   
 if overhauled or repaired, specify last repair centre: \_\_\_\_\_

	Hours	Cycles
TSN	8:58	9
TSO		
TSR		

**- 3 - CIRCUMSTANCES OF THE EVENT:**

Describe the event (mention the operational consequence if necessary): NO T4 READING ON VEMO DURING TEST FLIGHT.  
 When and where did it happen? DURING START AT ALLSTAR PTE.LTD  
 Who has detected it and how? FLIGHT CREW

**- 4 - ADDITIONAL SUPPORT : Support requested:**

➤ Through repair process:       ➤ Through standard exchange process :   
*Remark: For assets for hours and cycles counting, the difference of hours and cycles will be taken into consideration for the S/E price proposal.*

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**- 7 - ISSUED BY:** NENY WIRAYA      **POSITION:** PURCHASING EXECUTIVE  
**COMPANY:** ALLSTAR PTE.LTD      **SIGNATURE :** \_\_\_\_\_  
**DATE:** 16<sup>TH</sup> DEC 2010